

## MARWARI COLLEGE, BHAGALPUR

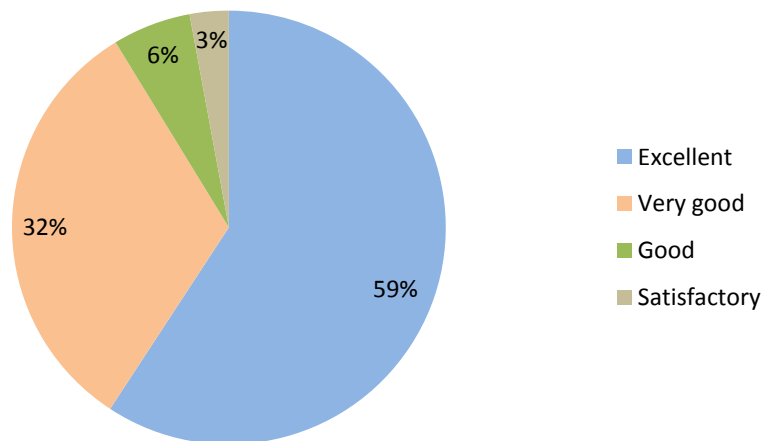
### Student Satisfaction Survey (SSS) on overall institutional performance (2.7.1):

#### Session 2020-2021

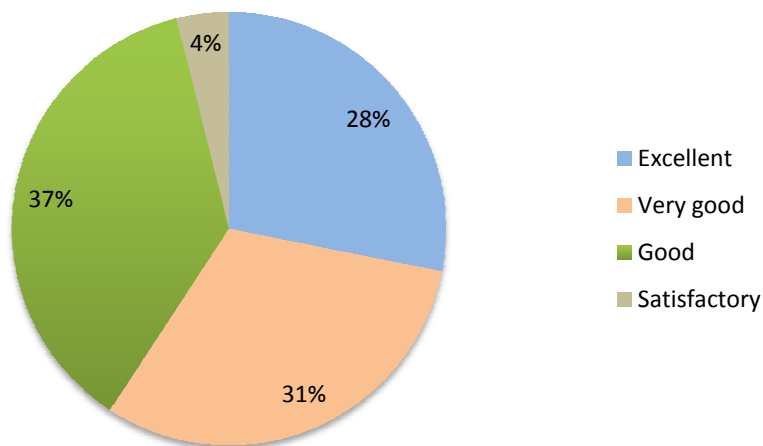
Higher educational institutes (HEIs) strive to create knowledge and disseminate it to build a better world through creativity and the preparation of eager minds of students. This encouraging trend, thus, demonstrates how critical it is for HEIs to evaluate student happiness in contemporary competitive ecosystem. Various parameters can be employed to measure satisfaction level of students, such as, suitable learning environment, public places, campus accessibility, laboratory and classroom facilities, as well as staff satisfaction. In order to garner student opinion and viewpoint on the institutional environment, programmes, and services, the **Marwari College, Bhagalpur** had conducted student satisfaction survey for the session **2020-2021**. The pupils were given **sixteen questions** to answer as **'excellent'**, **'very good'**, **'good'**, or **'satisfactory'**. Students from various disciplines took part in the event. This survey looks to be an honest attempt to obtain input in order to improve the effectiveness of the Marwari College's experience for students. An overwhelmingly 91% of students rated 'teaching methodology and explanation of concepts' from 'excellent' to 'very good'. The laboratories and practical classes were rated 'excellent' to 'good' by 75% of the respondents. Around 96% students reported fee structure in the categories 'excellent' to 'good'. Similar trend was noted for grievance redressal mechanism where 89% students found the process healthier. A total of 66% students rated the evaluation of internal assessments and degree examinations as 'excellent' to 'very good'. The institute was rated effectively in services, such as, toilet and sanitation facilities; and drinking water facilities. Moreover, the behaviour of administrative staff was also appreciated by 82% of the students ranging from 'excellent' to 'good'. A total of 83% students rated the health care camps organised by the college as 'excellent' to 'good'; nearly 82% students found NCC and NSS activities as 'excellent' to 'very good'; and about 81% students reported greenery of the college as 'excellent' to 'very good'. The social and cultural events organised by the institute were deeply appreciated by the students. Various individual development programmes conducted by the college were cherished as well. Furthermore, a total of 80% students rated availability of library for reading materials ranging from 'excellent' to 'good'; and around 87% students

reported internet facility available in the college as 'excellent' to 'good'. Overall, the performance of the institute was well appreciated by the students. The feedback obtained will not only encourage the institute to strive for a better future but to remove the limitations, the survey found, as well. The survey will definitely strengthen the higher education environment of the Marwari College for the betterment of students. To make the outcome of the survey more visible, the results are displayed in the form of pie charts below.

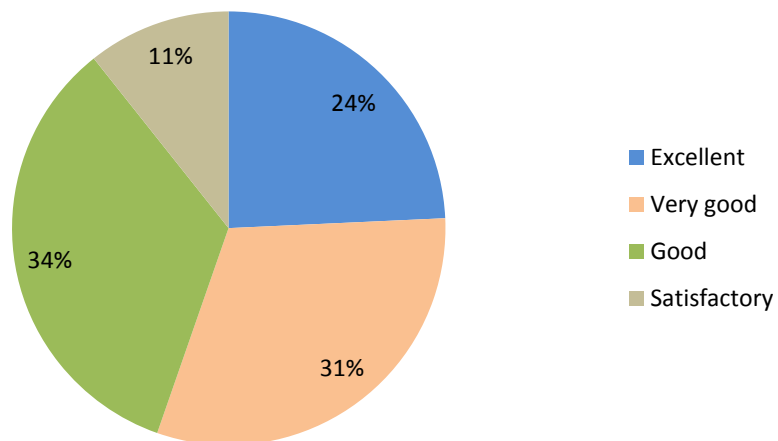
**Q.1.** How would you rate the teaching methodology and explanation of concepts delivered in the classroom?



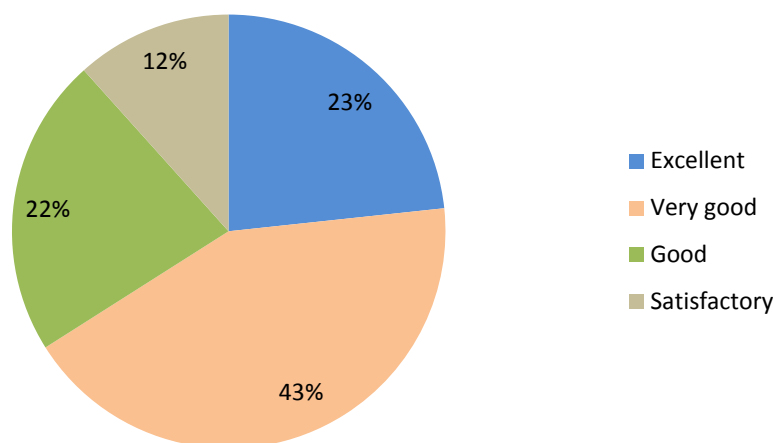
**Q.2.** How would you rate fee structure?



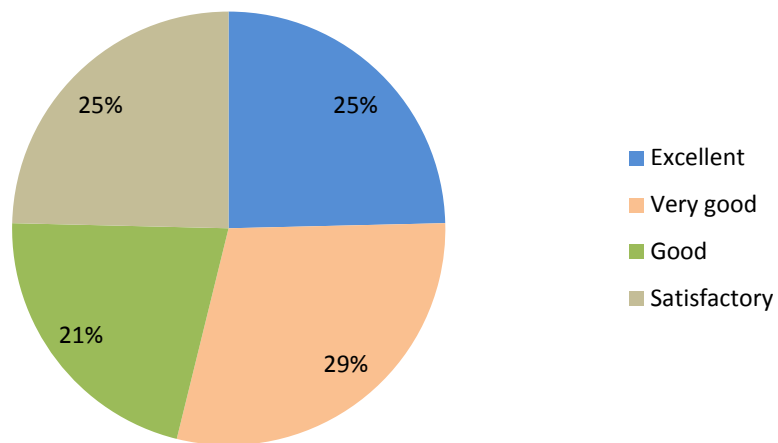
**Q.3.** How would you rate the grievance redressal mechanism of the college?



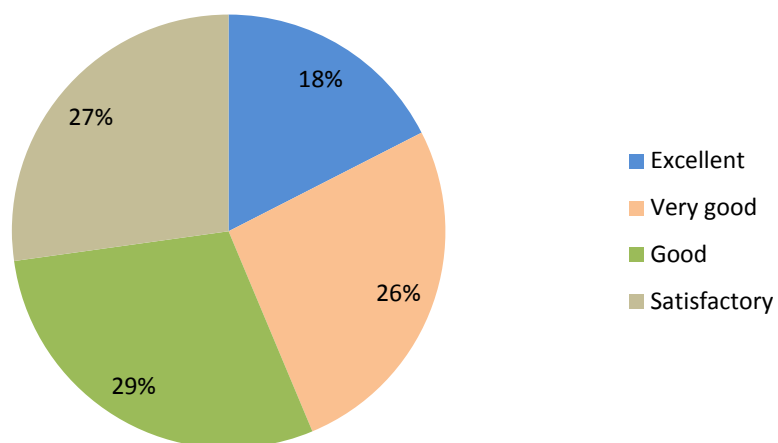
**Q.4.** How would you rate the evaluation of internal assessments and degree examinations?



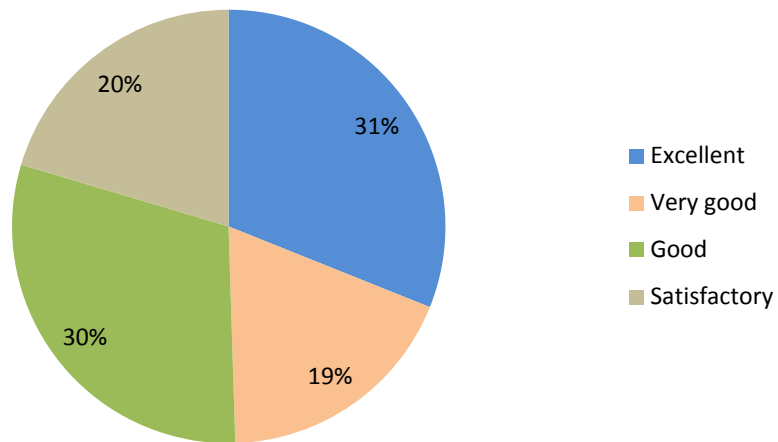
**Q.5.** How would you rate the laboratories and practical classes (only for science students)?



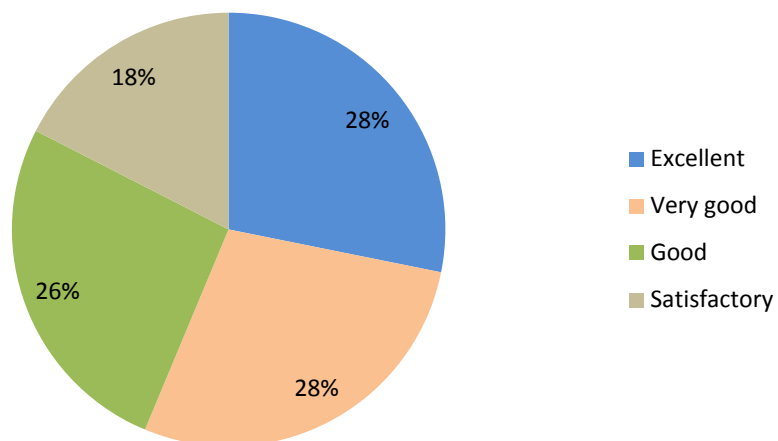
**Q.6.** How would you rate the toilet and sanitation facilities of the college?



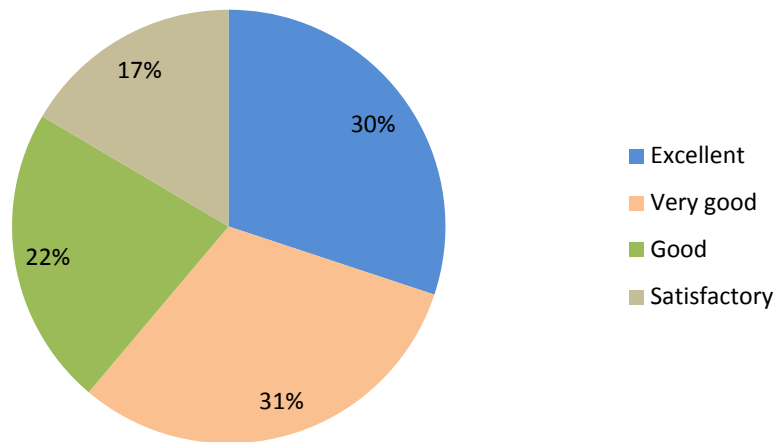
**Q.7.** How would you rate the drinking water facilities and quality of canteen food?



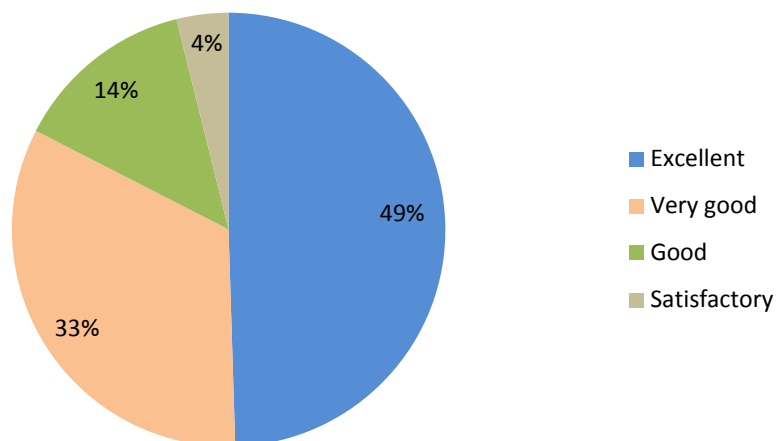
**Q.8.** How would you rate the behaviours of administrative staff and office to you?



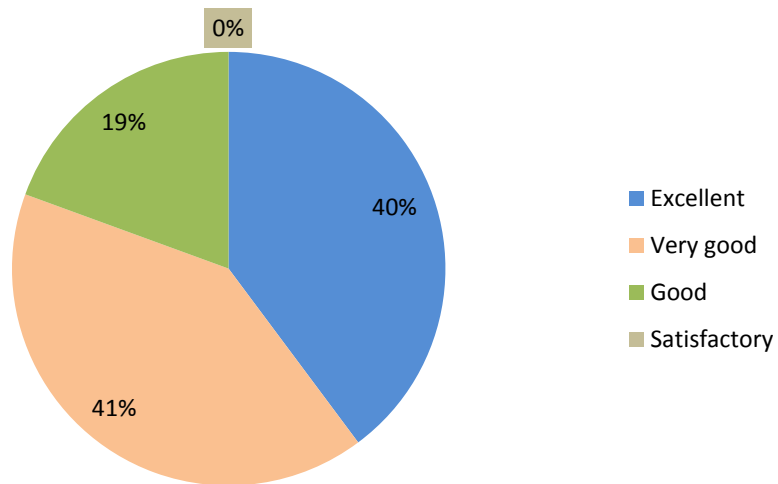
**Q.9.** How would you rate the health care camps organised by the college?



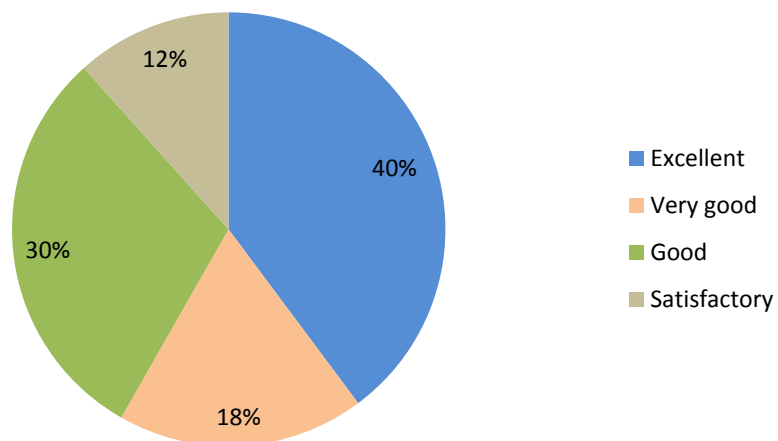
**Q.10.** How would you rate the NCC and NSS activities of the college?



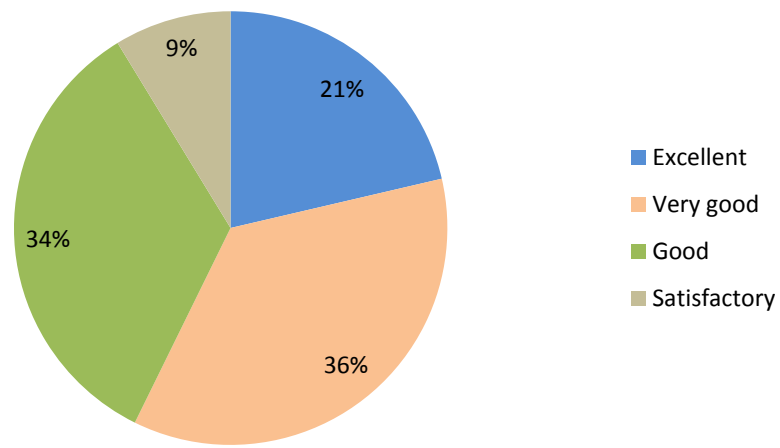
**Q.11.** How would you rate the greenery of the college?



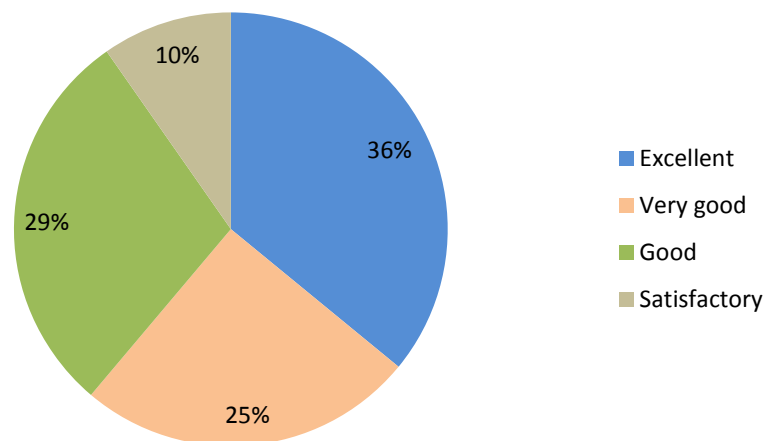
**Q.12.** How would you rate the cultural and social events organised by the college, such as, annual cultural festival, sport meets and excursions?



**Q.13.** How would you rate the individual development programmes organised by the college, such as, personality development programme, value-added courses, augmenting communication skills, career-oriented counseling and participation in inter-college competitions?

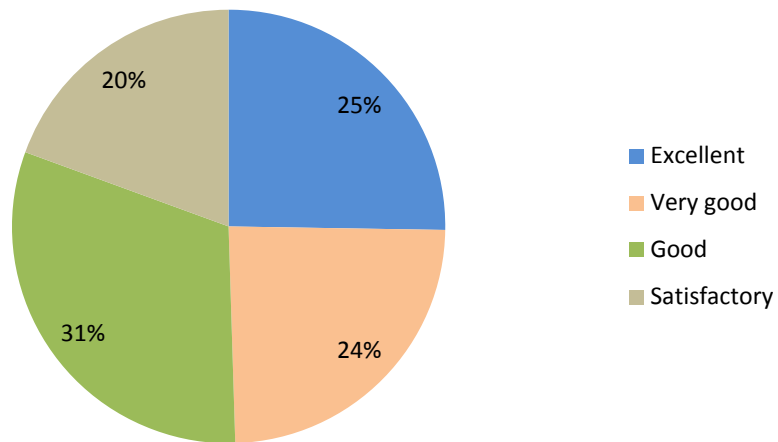


**Q.14.** How would you rate parking and banking facilities?





**Q.15.** How would you rate the availability of library for reading materials?



**Q.16.** How would you rate internet facility at the college?

